



QUALITY POLICY

Farnham Developments Pty Ltd provides Commercial and Domestic Design and Construction. Quality is an integral part to our success and is the combined responsibility of all employees and subcontractors.

The management and employees are committed to the task of continually improving the effectiveness and maintaining the Integrated Management System (IMS) to the requirements of ISO 9001:2015.

The objectives of this policy are to:

- Increase customer satisfaction
- Comply with ISO 9001:2015
- Continual improvement of performance
- Achieving legal and regulatory compliance to regulators and government

The purpose of the IMS is to improve customer satisfaction, eliminate incidents and protect the environment.

The IMS enables Farnham Developments Pty Ltd to achieve their quality objectives and strategy by measuring continual improvement of the IMS itself and the business' performance.

Farnham Developments Pty Ltd continuously monitors the IMS through processes and management reviews to ensure its on-going suitability and achieve excellent performance.

Management will review this policy regularly at management review meetings and the IMS as a whole to ensure its continuing suitability.

A handwritten signature in blue ink, appearing to be 'P. Farnham', is located below the main body of text.

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Managing Director – Phillip Farnham

20th February 2018